TERMS AND CONDITIONS

54 STAGS DOS

Effective date: 19 October 2026

Trading name: 54 Stags Dos

Legal entity: Five Four Sports Management Ltd

Company registration number: 15770163

Registered office: Trent Park, Jungle Falls Adventure Golf, Bramley Road, London, United Kingdom, N14 4UW

Governing law: England and Wales

1. INTRODUCTION AND GENERAL TERMS

1.1 About Us

These Terms and Conditions govern access to the 54 Stags Dos website and bookings made with Five Four Sports Management Ltd, trading as 54 Stags Dos. We provide stag party experiences, group activities, sports breaks, accommodation arrangements, event tickets, leagues, tournaments, corporate sporting events and related services within the United Kingdom and overseas.

1.2 Acceptance of Terms

These Terms apply to all bookings unless expressly varied in writing. By submitting a booking, making a payment or accepting a quotation, you acknowledge that you have had the opportunity to review the relevant Terms and Conditions. The applicable booking confirmation, agreed quotation, package description and any additional booking-specific terms form part of the agreement between you and us. Nothing in these Terms excludes any statutory right or protection that cannot lawfully be excluded.

1.3 Booking Enquiries and Confirmation

Enquiries, quotations and requests for availability do not guarantee that a service is available or reserved. A booking is confirmed when we have accepted it in writing and provided confirmation of the agreed arrangements, subject to the payment obligations and any conditions specified in the confirmation.

1.4 Accuracy of Information

You must ensure that information supplied during the booking process is accurate and complete, including names, contact details, participant numbers and travel information. Notify us promptly of material changes. We are not responsible for problems caused by inaccurate or incomplete information supplied by you, except where applicable law provides otherwise.

1.5 Website Use

You must use our website lawfully and must not engage in fraudulent activity, compromise website security, interfere with website functionality or submit misleading information. Website changes will not remove contractual rights already acquired under a confirmed booking.

2. PRICES, DEPOSITS AND PAYMENTS

2.1 Booking Prices

The price payable will be stated in the quotation, package description or booking confirmation. Unless expressly included, the price may exclude personal expenditure, optional activities, meals, drinks, transport, insurance, accommodation incidentals and other additional services. Mandatory charges will be disclosed in accordance with applicable law.

2.2 Forty Per Cent Booking Deposit

Unless a different arrangement is expressly agreed in writing, a booking deposit of 40% of the total agreed booking cost is payable at the time of booking. This standard deposit applies across booking categories unless otherwise agreed. The deposit helps secure services and meet supplier commitments. It is not automatically refundable in every cancellation scenario; retention or refund will depend on the applicable terms, circumstances, reasonable costs and losses, and applicable law.

2.3 Outstanding Balances

Unless otherwise agreed in writing, the remaining balance must be paid in full no later than 14 calendar days before the event start date. For bookings made less than 14 days before the event, the booking confirmation will state the payment deadline and the full balance may be payable immediately.

2.4 Late or Missing Payments

If payment is not received by the applicable deadline, we may request payment and explain the consequences of continued non-payment. We may suspend or cancel a booking in accordance with the booking agreement and applicable law. We will not retain amounts where doing so would be unlawful.

2.5 Payment Methods

Accepted payment methods may include BACS transfers and major credit cards. Follow payment instructions supplied through authorised channels. If you receive unexpected or amended bank details, contact us through independently verified contact information before transferring money.

2.6 Payment Disputes

Contact us promptly about suspected payment errors. We will investigate and correct verified errors where required. Nothing in these Terms prevents a lawful payment dispute, chargeback or statutory remedy.



3. LEAD ORGANISERS AND GROUP BOOKINGS

3.1 Lead Organiser

The person making a group booking may act as Lead Organiser and primary contact. They coordinate communications, provide requested information and ensure participants receive relevant event details, payment deadlines and conduct requirements.

3.2 Authority to Book

A person booking on behalf of a group confirms they are authorised to submit the booking and provide instructions. We may reasonably rely on instructions within the scope of the booking, subject to the agreement and applicable law.

3.3 Payment Responsibilities

For a single group contract, the contracting customer is responsible for the payment obligations in that contract. For separate individual bookings, each person's obligations are determined by their own agreement. A Lead Organiser is not automatically personally liable for every participant's unpaid balance unless they expressly accept that responsibility.

3.4 Changes to Group Numbers

Changes to participant numbers, names, room allocations or activity selections must be requested in writing and are subject to availability, supplier restrictions and applicable charges. Reducing group numbers may not result in a proportional price reduction where fixed costs or supplier commitments have already been incurred.

4. STAG WEEKENDS AND ACTIVITIES

4.1 Package Inclusions

Services included in each booking will be stated in the quotation or booking confirmation. Optional activities, upgrades, meals, drinks, transport, insurance and other extras are excluded unless expressly included.

4.2 Activity Availability

Activities are subject to availability, venue requirements, operational restrictions and supplier confirmation. If an activity becomes unavailable, we will communicate the position and discuss alternatives where appropriate under the booking agreement and applicable law.

4.3 Alcohol and Responsible Behaviour

Participants must consume alcohol responsibly and comply with applicable laws, licensing conditions and venue rules. A venue or provider may refuse participation or require a participant to leave where intoxication or behaviour creates a safety risk. Refunds will be assessed under the applicable terms and law.

4.4 Damage and Additional Charges

Customers may be responsible for reasonable, evidenced costs arising from damage, additional cleaning, lost keys or other losses caused by their negligence, deliberate conduct or breach of applicable rules. Charges must be justified and legally recoverable.

5. SPORTS BREAKS, TRAVEL AND ACCOMMODATION

5.1 Travel Package Details

The services included in each sports break or travel package will be set out in the booking documents. Where a booking qualifies as a package under applicable travel legislation, the relevant statutory protections and organiser obligations apply.

5.2 Flights, Trains and Other Transport

Unless expressly included in the booking confirmation, transport is the customer's responsibility. Customers must allow sufficient time for check-in, security, transfers and arrival. We are not responsible for delays, missed departures or cancellations to the extent that we are not legally responsible. Where transport forms part of a regulated package, statutory obligations remain unaffected.

5.3 Passports, Visas and Entry Requirements

Customers are responsible for ensuring travellers hold valid passports, visas, permits and other required documentation. We are not responsible for refusal of boarding or entry caused by invalid documentation or failure to meet entry requirements, except where applicable law provides otherwise.

5.4 Accommodation

Accommodation is subject to the provider's terms, check-in requirements, occupancy restrictions and reasonable house rules. Guests are responsible for personal expenditure and incidental charges properly payable under the accommodation agreement.

5.5 Local Taxes and Resort Fees

Unless included in the confirmed package price, local city taxes, tourist levies, resort fees and municipal charges may be payable separately. Known mandatory charges will be disclosed as required by law.

5.6 Travel Insurance

We strongly recommend suitable travel insurance as soon as possible after booking. Cover should be appropriate to destinations and services, including sporting activities where relevant. Insurance does not replace our legal obligations.



6. EVENT TICKETS AND SPORTING FIXTURES

6.1 Ticket Sourcing

Event and sports tickets may be sourced through authorised or specialist ticketing channels, subject to availability and event ticketing rules.

6.2 Expected Ticket Delivery

Unless stated otherwise in the booking confirmation, anticipated delivery is: Formula 1, approximately two weeks before the event; Premier League football, approximately one week before the match; other football and sporting events, approximately two days before the event. These are expected timings, not guaranteed dates, and may depend on event organisers and ticket issuers.

6.3 Customer Responsibilities

Customers must provide a valid email address, follow ticket-access instructions, check inbox and spam folders, and ensure tickets can be accessed before travel. Contact us promptly if tickets have not arrived within the expected period.

6.4 Fixture Changes and Cancellations

Events may be postponed, rescheduled, relocated or cancelled. We will communicate relevant information when available and explain applicable options. Refunds and alternatives depend on the booking, supplier terms, any applicable guarantee and statutory rights.

7. 100% GAME DOWN GUARANTEE

7.1 Scope

Where a booking is expressly covered by the 100% Game Down Guarantee, the guarantee provides a refund for the covered elements of the booking if the relevant game or sporting event is cancelled and does not take place. The business has advised that its insurance is intended to cover all covered booking elements other than flights, which are not sold or provided by 54 Stags Dos. The exact items and limits covered must match the applicable insurance policy and the booking confirmation. Nothing in this guarantee limits statutory rights or obligations.

7.2 Qualifying Circumstances

A postponement or rescheduling does not automatically qualify if the ticket remains valid for the rearranged event. For an event abandoned after it starts, application depends on the circumstances, the applicable guarantee and insurance terms, and the law.

7.3 Claim Procedure

Customers must contact us in writing with their booking reference and relevant ticket or event details. We may request reasonable supporting information. Where a refund is due, it will be processed within the applicable legal timeframe and, where practicable, using the original payment method.

7.4 Statutory Rights

The guarantee is additional to, and does not replace or restrict, statutory rights. The business has advised that its insurance is intended to cover all covered elements of the booking other than flights, which 54 Stags Dos does not sell or provide. Coverage remains subject to the actual policy wording, limits, exclusions and claim requirements. The customer-facing promise must not exceed the cover actually available, and any mandatory statutory refund or remedy remains unaffected.

8. LEAGUES AND TOURNAMENTS

8.1 Registrations

League and tournament bookings are subject to availability, acceptance and confirmation. Booking documents will specify dates, participation arrangements, fees and requirements.

8.2 Deposits

The standard 40% deposit applies unless otherwise agreed. Any amount retained following cancellation will be assessed under the applicable terms, reasonable costs and losses, and applicable law.

8.3 Final Payment Deadline

The outstanding balance is due no later than 14 calendar days before the event unless otherwise agreed. If payment remains outstanding, we may suspend or cancel the booking in accordance with the agreement and applicable law.

8.4 Customer Cancellations

Cancellation requests must be in writing. Financial consequences depend on timing, booking terms, supplier commitments and law. Payments may be retained where lawful and justified; statutory rights are unaffected.

8.5 Exceptional Circumstances

If an event cannot proceed because of severe weather, government restrictions, safety concerns, venue closure or other exceptional circumstances, we will consider available options under the agreement and applicable law. 'Act of God' does not by itself determine refund entitlement.

9. CORPORATE EVENTS AND TEAM MANAGEMENT

9.1 Planning Requirements

Corporate sporting events may require advance confirmation of participant numbers, guest lists, fixture preferences, venue requirements and event specifications.

9.2 Changes

Changes to participant numbers, event specifications, venues or schedules are subject to availability and may affect price. Applicable additional costs will be communicated before confirmation where reasonably practicable.

9.3 Health and Safety
Participants must follow instructions from referees, event staff, venue personnel and activity supervisors, and comply with applicable safety requirements.

9.4 Misconduct
Aggressive, abusive, discriminatory, threatening or seriously disruptive conduct will not be tolerated. Where justified, we or the provider may suspend participation or remove a participant. Refunds for activities affected by a participant's misconduct will be assessed under the applicable terms and law.

9.5 Fitness to Participate
Participants must consider their fitness and ability to take part safely. Relevant accessibility or participation requirements should be raised before the event where reasonably necessary.

10. CANCELLATIONS, AMENDMENTS AND REFUNDS

10.1 Cancellation Requests
Cancellation requests must be submitted in writing. We will confirm receipt and explain applicable terms and any refund due.

10.2 Amendments
Requests to change dates, participants, accommodation, activities or other details must be made in writing. Amendments are subject to availability, supplier restrictions and applicable charges and are not confirmed until accepted in writing.

10.3 Cancellation Charges
Cancellation charges will be assessed under the booking terms and applicable law. Charges must be fair and proportionate to the circumstances. We will not impose a charge or retain a payment where doing so would be unlawful.

10.4 Consumer Cancellation Rights
Statutory cancellation rights depend on the service and contract. Certain leisure services booked for a specific date or period may be exempt from the usual 14-day cancellation right for distance contracts. This exemption does not apply automatically to every service or booking.

10.5 Refund Processing
Where a refund is due, we will explain the amount and process it within the timeframe required by law. Refunds will ordinarily be made using the original payment method unless another method is agreed or required.

10.6 Changes by Us or Suppliers

If a confirmed booking must change, we will notify the customer as soon as reasonably practicable and explain the change and available options. Rights concerning material changes, cancellation and refunds are determined by the contract and applicable law.

11. PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS

11.1 Application

Some bookings may qualify as packages or linked travel arrangements under the Package Travel and Linked Travel Arrangements Regulations 2018, as amended or replaced where applicable. Where those Regulations apply, statutory obligations take precedence over inconsistent terms.

11.2 Organiser Responsibilities

Where we act as organiser of a regulated package, we will comply with applicable requirements concerning performance of included services, traveller assistance, refunds, compensation and other obligations. Use of independent suppliers does not automatically remove statutory organiser responsibilities.

11.3 Insolvency Protection

Where legally required, we must maintain appropriate insolvency protection for regulated packages or linked travel arrangements. The business has indicated that its intended arrangement is a bond; however, the existence, scope, provider, coverage and current validity of any bond have not been independently verified for this document. Required protection details will be supplied in booking documentation once confirmed. No representation is made here that compliant protection is currently in place.

11.4 Pre-Contract Information

Where travel regulations apply, we will provide required pre-contract information, package details, total price, payment terms and other legally required disclosures before the customer becomes bound.

11.5 Assistance

Where required by law, we will provide appropriate assistance to travellers experiencing difficulties during a regulated package.

12. LIABILITY AND THIRD-PARTY SERVICES

12.1 Standard of Service

We will exercise reasonable care and skill in providing services we have agreed to supply. Our obligations depend on the booking agreement, the nature of the service and applicable law.

12.2 Independent Suppliers
Hotels, transport operators, ticket issuers, venues and activity providers may have their own terms. We are not responsible for matters outside our legal responsibility or reasonable control, but nothing excludes responsibilities that legally remain ours.

12.3 Transport and Delays
We do not accept liability for transport delays, missed departures or cancellations to the extent that we are not legally responsible. Statutory rights relating to regulated packages remain unaffected.

12.4 Personal Injury and Property
Participants must take reasonable care of themselves, others and their belongings. Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation or any other liability that cannot lawfully be excluded or restricted.

12.5 Events Outside Reasonable Control
Events beyond reasonable control may include extreme weather, natural disasters, government restrictions, civil emergencies, major transport disruption and venue closures. We will communicate relevant information and consider alternatives under the contract and applicable law. This clause does not automatically remove refund rights.

13. CUSTOMER DATA AND PRIVACY

13.1 Personal Information
We process personal information for enquiries, bookings, payments, customer communications, event coordination and contractual performance. Information will be handled under applicable data protection legislation and our Privacy Policy.

13.2 Sharing Information
Where reasonably necessary to fulfil a booking, relevant information may be shared with hotels, event organisers, ticketing providers, transport operators and other suppliers, in accordance with applicable law.

13.3 Privacy Policy
A separate Privacy Policy should explain the information collected, purposes and lawful bases for processing, retention, sharing, international transfers where relevant, and customer rights.

14. PHOTOGRAPHY AND MARKETING

14.1 Event Photography
Venues and organisers may take photographs or recordings under their own notices and privacy arrangements. Where we use identifiable images for our own promotional purposes, we will obtain any consent or establish another lawful basis required by law.

14.2 Marketing Communications

Service-related messages may be sent as needed to manage bookings. Promotional communications will comply with applicable marketing and data protection requirements. Where consent is required, it will be obtained, and customers may opt out.

15. INTELLECTUAL PROPERTY

15.1 Website Content

Website text, branding, logos, graphics, photographs and other materials owned by or licensed to Five Four Sports Management Ltd are protected by applicable intellectual property laws. Protected content must not be reproduced or commercially exploited without permission, except where permitted by law.

16. COMPLAINTS AND DISPUTE RESOLUTION

16.1 Complaints

Customers should contact us promptly with their booking reference, a description of the issue and relevant supporting information. We will review complaints fairly and aim to respond within a reasonable timeframe.

16.2 Third-Party Issues

Where a complaint concerns an independent supplier, we may need to obtain information from that supplier. Nothing in this section requires customers to waive statutory rights or prevents a claim before a court with appropriate jurisdiction.

17. WEBSITE SECURITY AND PAYMENTS

17.1 Security

We take reasonable steps to protect customer information and support secure payment processing. Third-party payment providers may have their own terms and security arrangements. Any claims about encryption or security will reflect the systems actually in place.

18. AMENDMENTS TO THESE TERMS

18.1 Updates

We may update these Terms to reflect changes to services, operations or law. The version applicable to an existing booking will be determined by the terms incorporated into that booking and any subsequent changes validly agreed. Updated website versions will identify their effective date.

19. GENERAL CONTRACTUAL PROVISIONS

19.1 Entire Agreement
These Terms should be read alongside the quotation, booking confirmation, package description and booking-specific conditions. Documents should be interpreted consistently where possible. Mandatory statutory rights remain unaffected.

19.2 No Waiver
Failure to enforce a provision immediately does not amount to a permanent waiver of the right to enforce it later.

19.3 Subcontracting and Assignment
We may appoint suppliers to deliver elements of a booking. Transfers of contractual obligations or bookings are subject to the agreement and applicable law.

19.4 Electronic Communications
We may communicate electronically using supplied contact details. Customers must keep details accurate and check communications about payments, tickets and event changes. Legal notice requirements remain applicable.

19.5 Severability
If a provision is invalid, unlawful or unenforceable, it will be modified or removed only to the extent necessary. The remaining provisions continue to apply to the extent permitted by law.

19.6 Third-Party Rights
Unless expressly stated otherwise, these Terms do not confer contractual enforcement rights on third parties under the Contracts (Rights of Third Parties) Act 1999. Independently existing rights are unaffected.

20. GOVERNING LAW AND JURISDICTION

20.1 Governing Law
These Terms are governed by the laws of England and Wales. Subject to mandatory jurisdictional rights available to consumers, the courts of England and Wales shall have jurisdiction over disputes. Nothing deprives a consumer of legal protections that cannot lawfully be excluded.

21. CONTACT DETAILS

21.1 Contact Us
54 Stags Dos, Five Four Sports Management Ltd, Company Registration Number 15770163. Registered Office: Trent Park, Jungle Falls Adventure Golf, Bramley Road, London, United Kingdom, N14 4UW. For booking enquiries,

amendments, cancellations, complaints or questions, contact our team through the website contact page: https://id-preview--6b8850f4-00f7-4628-8613-801fc3807394.lovable.app/contact.

COMPLIANCE STATUS NOTE: The business has advised that it holds insurance intended to cover all relevant booking elements other than flights, which it does not sell or provide. The policy wording, insurer, limits, exclusions and validity have not been independently reviewed for this document. Confirm these details before publishing any unconditional coverage promise. The business has also indicated that its intended travel insolvency protection is a bond; no bond certificate or evidence of compliance has been reviewed.

PUBLICATION CHECKLIST — REMOVE BEFORE PUBLISHING

This internal checklist is included for review and should be removed from the customer-facing version before publication.

- Verify whether each travel product is a regulated package or linked travel arrangement. Obtain and review the bond certificate/contract, provider details, coverage, validity dates, territorial and service scope, and confirm that it meets the applicable legal requirements. Add customer-facing protection details where required.
- Confirm the Game Down Guarantee qualifying events, covered booking elements, policy limits, exclusions, claim evidence and refund processing timeline against the insurer's policy. Flights are not sold or provided by 54 Stags Dos and are outside the stated cover.
- Verify the registered office address against the latest Companies House record.
- Publish a separate Privacy Policy and implement any required cookie consent controls.
- Review checkout disclosures, full pricing, cancellation terms and booking confirmation workflow.
- Confirm any ticket resale restrictions, supplier terms, insurance requirements and event-specific rules.
- Obtain UK legal review of consumer cancellation terms, deposit retention, liability limitations and package-travel obligations.

END OF DOCUMENT